

THAT'S A WRAP ON 2023

A Summary of statistics for Coshocton County JFS Program Areas



MESSAGE FROM THE DIRECTOR



Message from the Director

I have had the honor and privilege of serving as Coshocton County Department of Job & Family Services Director since April of 2022, making 2023 my first full year at the helm of this amazing agency. I have learned so much over this time from my Leadership team, the staff who do amazing work every day, the Coshocton County Commissioners, community partners and the citizens of Coshocton. I have taken all the advice, guidance, and feedback that I have been given, learned from it, and have strived to move our agency forward in a positive way. This has been and will continue to be a process and my team and I are committed to making a positive impact on our community through the work that we are able to do.

One of many focuses in 2023 for our Public Assistance division was “Medicaid Unwinding”. During the COVID Crisis a public health emergency was declared, which meant that Medicaid eligibility was relaxed per the federal government. This declaration was meant to assist those who qualified for medical coverage not to lose their coverage during the pandemic, but this created historical levels of clients being covered by Medicaid. In May of 2023 the public health emergency ended which meant we were federally mandated to review all Medicaid cases to ensure they still met eligibility requirements. At the start of the unwinding process Coshocton County had almost 12,900 Medicaid cases that required a redetermination. Since this project began the Public Assistance division has met or exceeded all performance measures for the project and all other program areas.

Our Children Services Division continues to work collaboratively with a variety of state and community partners to provide guidance and resources for families while working creatively to implement new strategies to assist those families in crisis. In the face of a national placement crisis for children, a statewide social worker shortage, and funding challenges locally our Children Services staff continues to be a positive influence for the families of Coshocton County. At the state level, the governor spearheaded the creation of a new state agency known as The Department of Children & Youth (DCY). DCY's focus will be on several of the challenges local Children Services and JFS agencies are facing.

Child Support works creatively and collaboratively with community partners and families to ensure that the children and families receive the support they need. The creative collaboration that has taken place with the Coshocton County Courts, Family PACT and other JFS programs allows for a unique approach to meet the needs of our community and move the unit beyond the stigma of just being a collection agency. The child support staff has worked diligently to meet and exceed performance metrics established by the state in the areas of Paternity Establishment, Support Establishment and Collections.

Ohio Means Jobs Coshocton County continues to work with our local businesses, schools, job seekers and the community to ensure that the workforce and training needs are met. The OMJ staff continue to look at new and emerging trends in the employment and training environments to ensure that Coshocton's workforce remains competitive and is prepared for future opportunities. A major highlight for our Ohio Means Jobs – Coshocton County Division in 2023 was being recognized as the Gold Recipient of the 2023 Vets O.N.E Incentive due to the services provided to our local military veterans. This award resulted in the Blue Star Mothers of Coshocton receiving a donation of more than \$68,000!

The Family Children First Council of Coshocton County (FCFC) collaborates with several community partners to coordinate services a family may need to remain successful. They offer a variety of programs and services to support families such as Cribs for Kids, Safe Sleep Education, Visitation, and other wrap around services.

Finally, I want to recognize and thank all the JFS staff for the work they do daily in serving our community. Our agency impacts so many people in a variety of ways and we take pride in and are proud of the impact that we have. I am looking forward to exciting things in 2024.

Respectfully,

Jed McCoy
CCDJFS Director

COSHOCTON COUNTY JFS AT A GLANCE

- Coshocton County JFS is a quad combined agency responsible for the operation of 4 main program areas - Public Assistance, Child Support, Children Services and Ohio Means Jobs.
- JFS is also the fiscal and administrative agent for the Family Children and First Council of Coshocton County. FCFC operates at the discretion and guidance of the Coshocton County FCFC executive council.
- JFS has 57 full time and 2 part time staff members. FCFC has 3 full time staff.
 - Staff breakdown:
Administrative/Fiscal/Clerical - 8 Full time staff, Public Assistance – 15 Full time staff, Child Support - 11 Full time & 2 part time staff, Children Services – 16 Full time staff, OMJ – 7 Full time staff, FCFC – 3 full time staff



COSHOCTON COUNTY JFS DOES WHAT?

Public Assistance (PA)

Assists individuals or families with

- ✓ Cash assistance (Ohio Works First – OWF)
- ✓ Food Assistance (Supplemental Nutrition Assistance Program - SNAP)
- ✓ Prevention, Retention, Contingency (PRC) Programs and Services
- ✓ Child Care
- ✓ Fraud Investigation
- ✓ Medicaid

COSHOCTON COUNTY
JOB & FAMILY SERVICES



Child Support Enforcement Agency (CSEA)

Assists individuals with

- ✓ Establishing a child support order
- ✓ Accept child support payments
- ✓ Paternity establishment
- ✓ Collect and distribute collections to families



COSHOCTON COUNTY JFS DOES WHAT?

Public Children Services Agency (PCSA)

- ✓ Child protective services
- ✓ Prevention services
- ✓ Foster care
- ✓ Adoption services
- ✓ Adult protective services.



Ohio Means Jobs (OMJ)

Assists local businesses with

- ✓ Posting vacancies
- ✓ Employee Recruitment
- ✓ On the Job Trainings (OJT's)

Assists individuals with

- ✓ Resume writing
- ✓ Employability Workshops
- ✓ Training dollars through the Workforce Investment Opportunity Act (WIOA)
- ✓ Comprehensive Case Management Employment Program (CCMEP)
- ✓ SNAP Employment & Training (SNAP E&T)



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PUBLIC ASSISTANCE 2023 STATISTICAL SUMMARY

Statewide Data

2023 Population: 11,785,935*

*per [U.S. Census Bureau QuickFacts: Ohio](https://www.census.gov/quickfacts/ohio)

Ohio Works First (OWF)	Year To Date Total	Monthly Average
Individuals in Receipt		71,775
Total Monthly Issuance	\$215,981,008	\$17,998,417
Average Monthly Issuance		\$251
Supplemental Nutrition Assistance Program (SNAP)		
Individuals in Receipt		1,361,105
Total Monthly Issuance	\$3,101,876,355	\$280,421,061
Average Monthly Issuance		\$205
Publicly Funded Child Care		
Families Authorized		54,086
Children Authorized		116,675
Total Monthly Issuance	\$649,493,239.15	\$64,949,323.92

Coshocton County Data

2023 Population: 36,869*

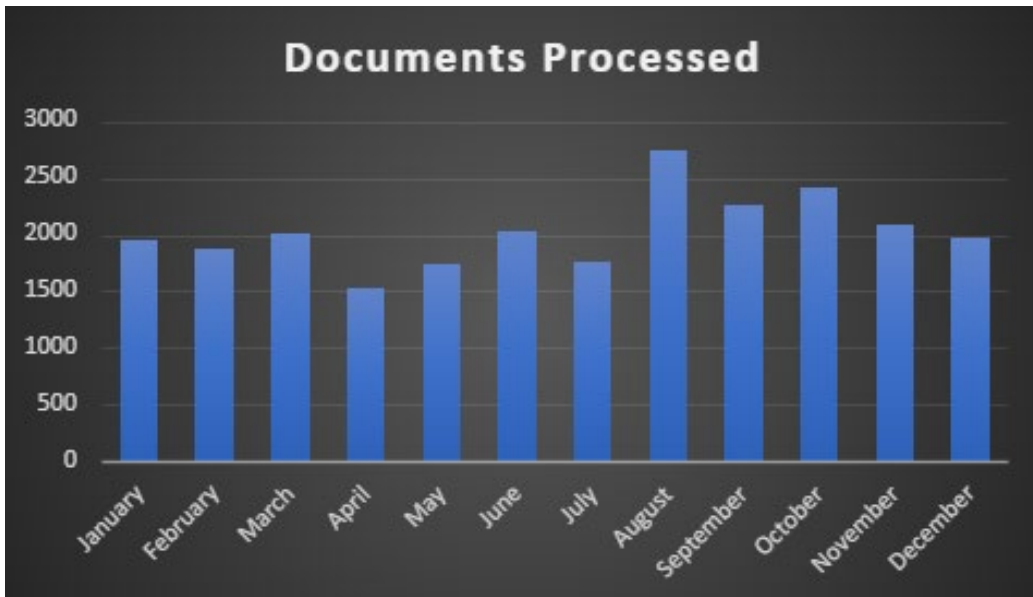
*per [U.S. Census Bureau QuickFacts: Ohio](https://www.census.gov/quickfacts/ohio)

Ohio Works First (OWF) – Cash Assistance	Year To Date Total	Monthly Average
Active Members		278
Estimate using Active Members X State average	\$836,581	\$69,778
Average Monthly Issuance		\$251
Supplemental Nutrition Assistance Program (SNAP)		
Active Members		5,253
Estimate using Active Members X State average	\$12,988,364	\$1,076,865
Average Monthly Issuance		\$205
Child Care		
Children		141
Families Served		75
Public Funds Invested	\$571,607.00	\$47,633.92
Average Cost Per Child - Monthly Average Funds used/Children		\$337.83

Data in charts compiled from: <https://jfs.ohio.gov/cash-food-and-refugee-assistance/pams/pams>

PUBLIC ASSISTANCE 2023 STATISTICAL SUMMARY

	Year To Date Total	2023 Monthly Average
SNAP Applications Received	3123	247
TANF Applications Received	413	35
TOTAL SNAP and TANF Apps Received	3536	290
Interim Reports Completed	1017	85



Total Documents Processed =
24,390

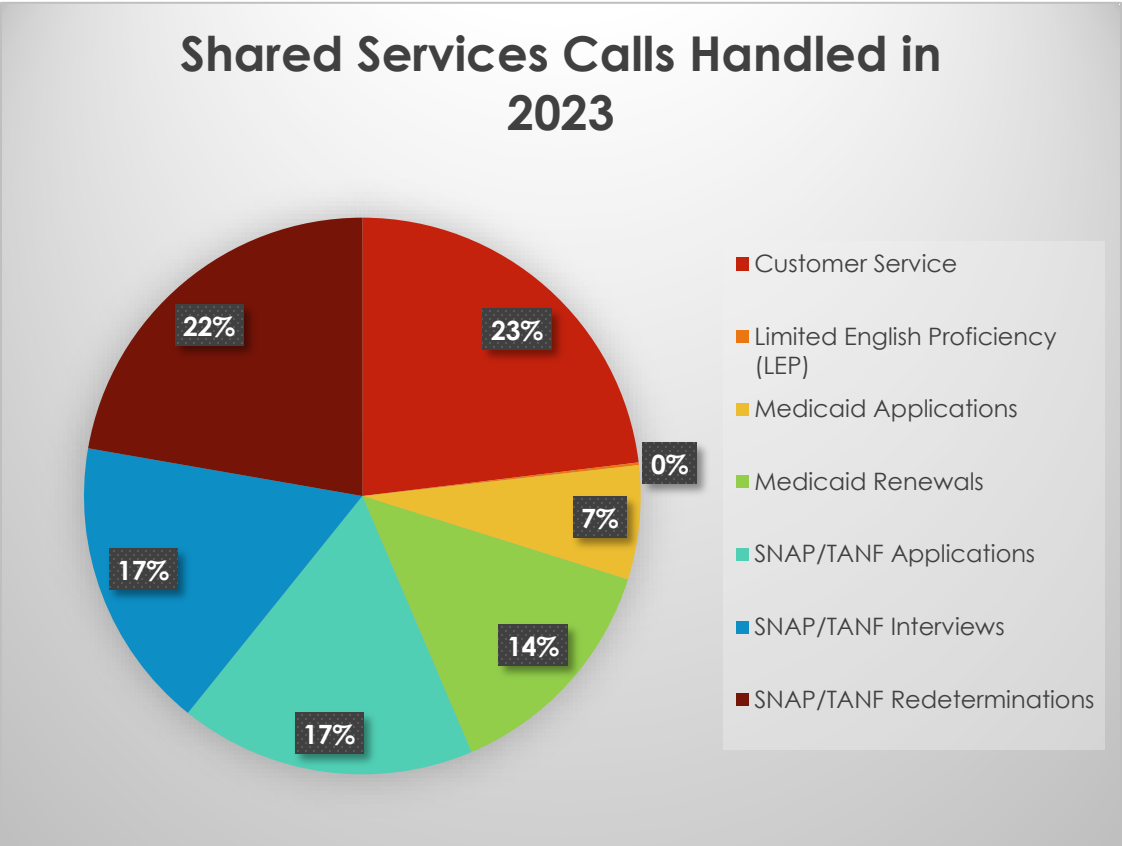
Monthly Average of Documents Processed =
2033

PUBLIC ASSISTANCE SHARED SERVICES CALLS

- Total Calls Handled = **9,072**

Types of calls received:

Shared Services Calls Coshocton County Only	Year To Date Total	Monthly Average
Customer Service	2093	174
Limited English Proficiency (LEP)	14	1
Medicaid Applications	601	50
Medicaid Renewals	1246	104
SNAP/TANF Applications	1560	130
SNAP/TANF Interviews	1539	128
SNAP/TANF Redeterminations	2019	168
Total	9072	756



PREVENTION, RETENTION, AND CONTINGENCY PROGRAM (PRC)

PURPOSE - The Prevention, Retention, and Contingency (PRC) program is a special category of assistance offered by Coshocton County Department of Job and Family Services (CCDJFS). It is designed to help people overcome immediate barriers to achieving or maintaining self-sufficiency and personal responsibility, thereby preventing the need for ongoing public assistance. PRC is meant to assist a family through a presenting crisis and not to maintain a family when long term financial expenses exceed the ability of the family to meet those obligations. The main objectives of providing PRC assistance are to prevent loss of paid employment or eliminate a barrier in securing employment; to provide temporary assistance when the retention of a job is in jeopardy due to an unexpected crisis; and to meet a presenting contingency (unforeseen event that, if not satisfied threatens the safety, health, or well-being of one or more family members).

Families Served = 47

Average Amount invested per Family = \$694.31

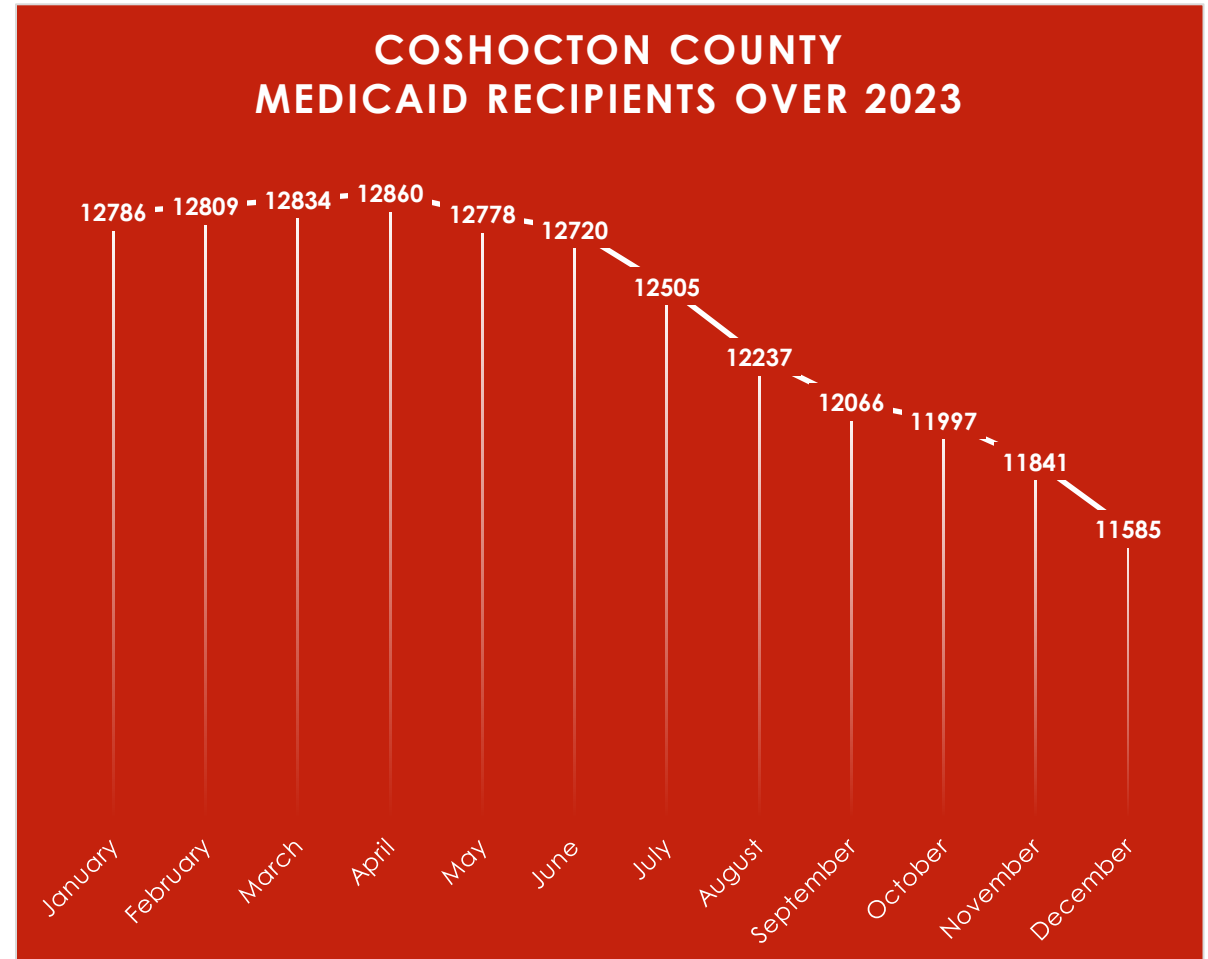
Total Program Monthly Average Spent in 2023 = \$2,719.38

Total Invested in Families for 2023 - \$32,632.51

MEDICAID IN COSHOCTON COUNTY

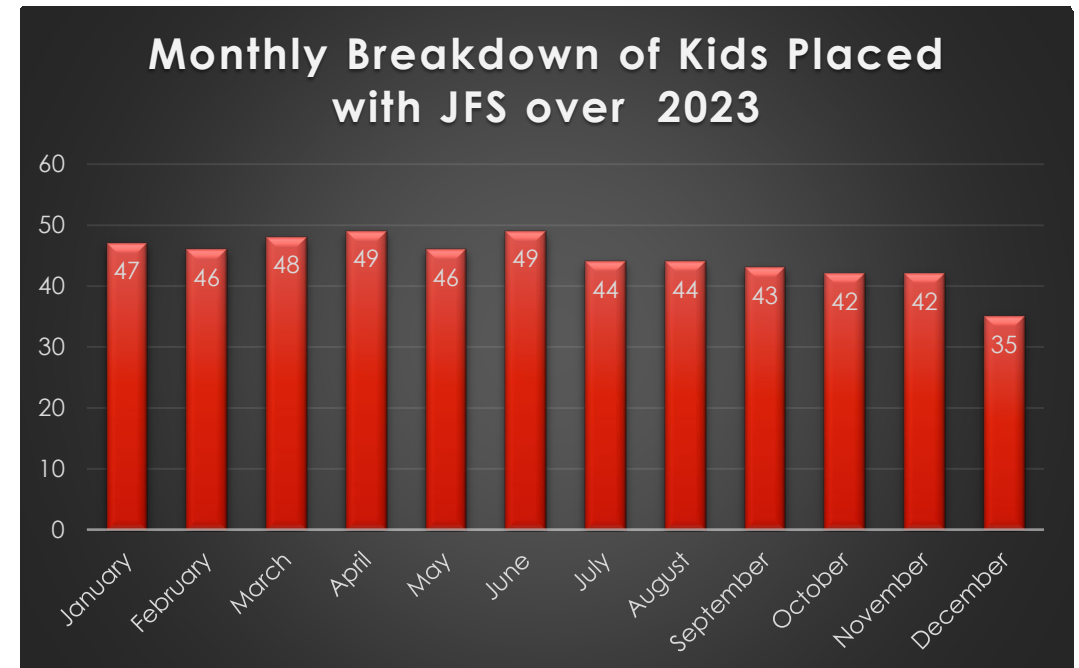
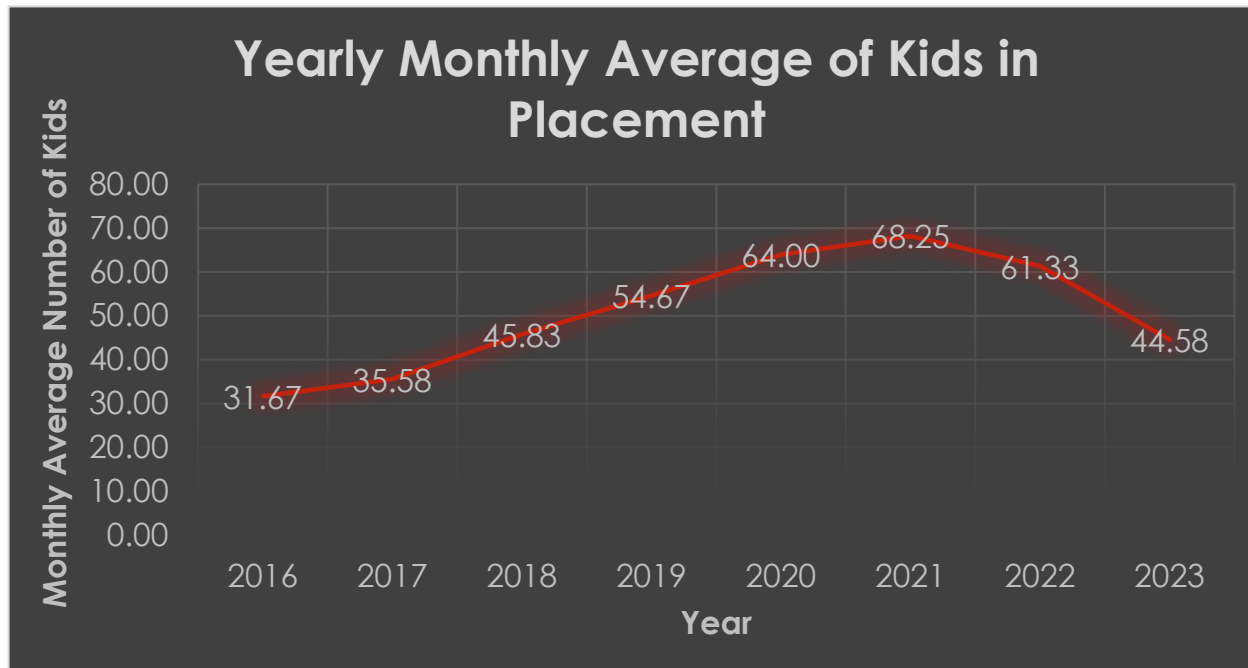
	2023 Total	Monthly Average
Managed Care Total Capitation Amount - are fixed monthly payments made on per member per month basis	\$50,466,465	\$4,205,538
Fee For Service Total Amount - direct payments to healthcare providers	\$41,503,607	\$3,458,633
2023 Total	\$91,970,072	\$7,766,955

Monthly Average of Medicaid Recipients in Coshocton County	12418
Average Spent Per Person	\$609.06
Medicaid Unwinding Average	95.22%
<small>**State required at least 90% per month</small>	



CHILDREN SERVICES

- Our Children Services division averaged 44.58 kids in custody per month in 2023, the lowest average per month we have seen since 2017!
- This was accomplished through collaboration with several county partners but mostly through the work and dedication of the Caseworkers being innovative and creative while working with our families to achieve the desired outcomes while maintaining consistent staffing levels.



CHILDREN SERVICES

Children Services faces many challenges but one of the most critical is the financial strain that is caused by the cost of care for the children that JFS has placed in their custody.

The good news is the estimated daily cost for all kids in JFS custody has gone down the last couple of years, this is achieved by lower kids in JFS custody, reunification with family, placing with kin when appropriate and ensuring the placements we maintain are appropriate and providing the care that is needed to address each child's specific needs.

The bad news is that the average cost per child per day has significantly increased resulting in financial strain on our budgets.

Estimated Daily Cost for All Kids in Care



Estimated Daily Cost Per Child



CHILDREN SERVICES

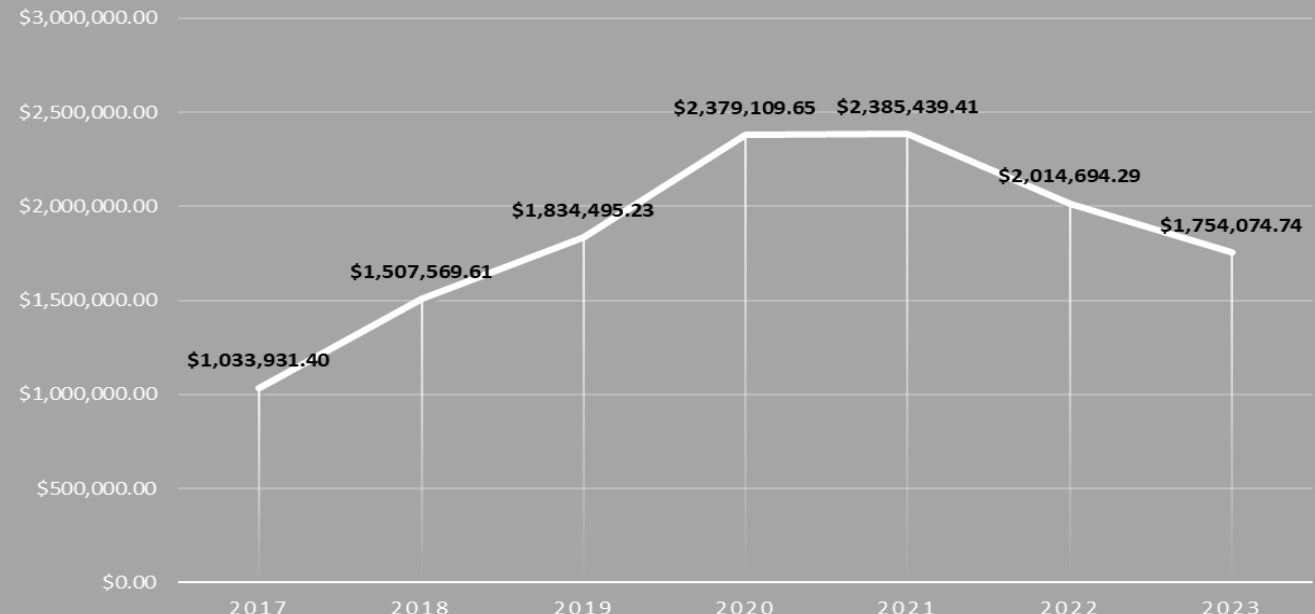
One of the ways that we have to cover placement costs is through our levy that has been in place for over 40 years! We appreciate this from our community. The overall collections from the levy have decreased over the last ten years, while costs have continued to increase.

In 2023 we were able to continue to reduce the overall placement costs. This has been realized through the work of the children services staff. They have worked tirelessly and creatively looking for ways to keep families together, reunite families when appropriate, finding forever homes for others and working with kinship for appropriate placements. They also ensure that each child is placed in the appropriate setting to get them the help they need.

Levy Funds Received from 2013 - 2023



PLACEMENT COSTS



CHILDREN SERVICES FUNDING

- So where does the funding come from?

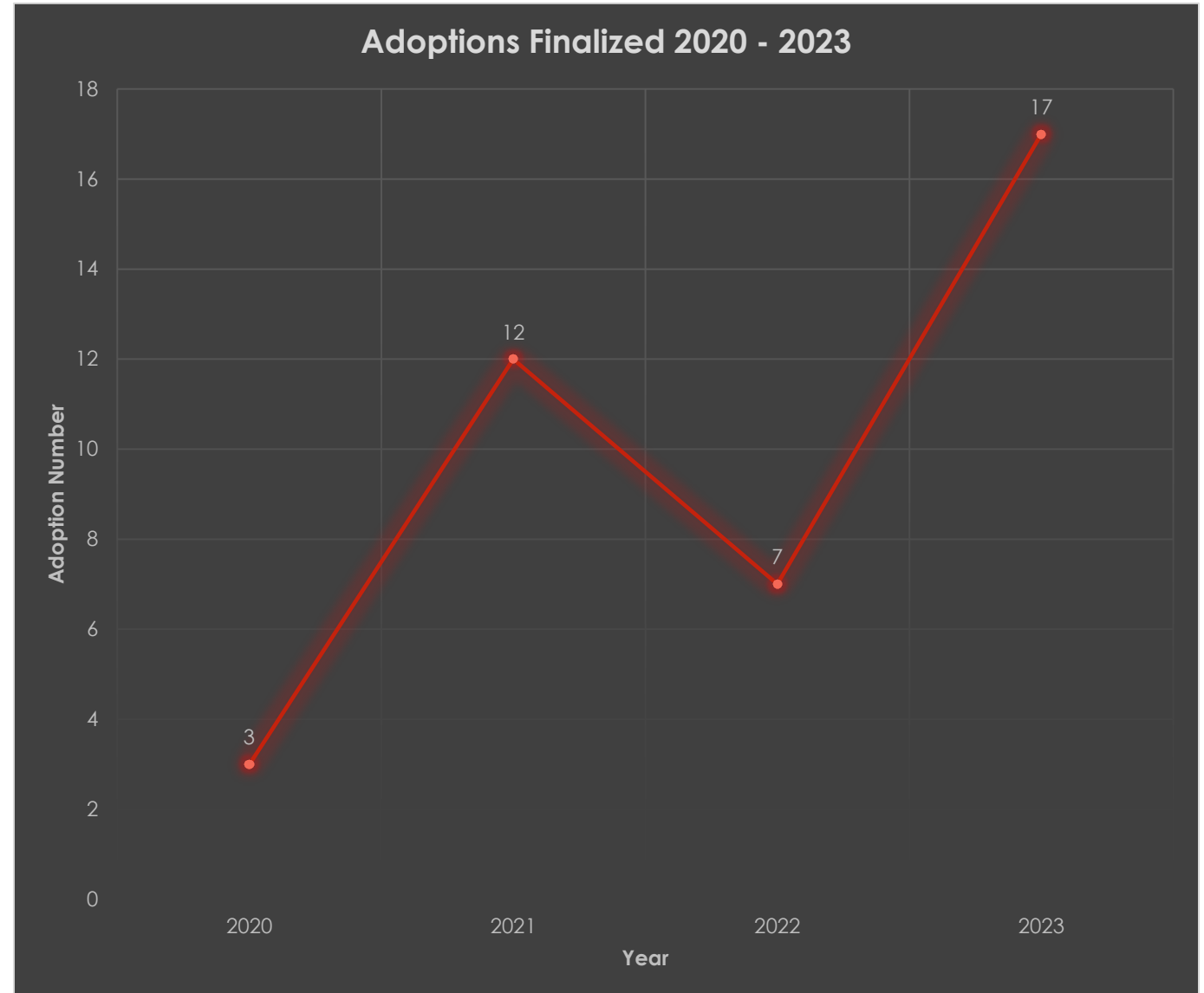
Federal Funds	State Funds	Local Funds
Title IV-B – Administration and Services	State Child Protective Allocation (SCPA)	Mandated Share from County Commissioners
Chafee	Chafee State Match	Local Levy Funds
Emergency Services Assistance Allocations (ESAA)	Emergency Services Assistance Allocations (ESAA) State Match	
TANF – Independent Living & Kinship Caregiver	Multi-System Youth (MSY)	
Title IV-E		
Title XX		

We have seen increases in allocations from the state and federal governments to address the placement crisis recently which has been very helpful.

CHILDREN SERVICES ADOPTIONS FINALIZED

17 finalized adoptions occurred in 2023.

This allowed 17 children to be permanently placed in their forever home and realize some stability and a family type environment.



CHILD SUPPORT



CHILD SUPPORT ENFORCEMENT

Every child deserves support from both parents. This support includes both financial and emotional support. Child Support enhances the well-being of children while promoting positive parental involvement and improving a family's self-sufficiency.

The Child Support Enforcement Agency offers many services which are available to the Non-Custodial Parent and the Custodial Parent. Some of the services that are offered include:

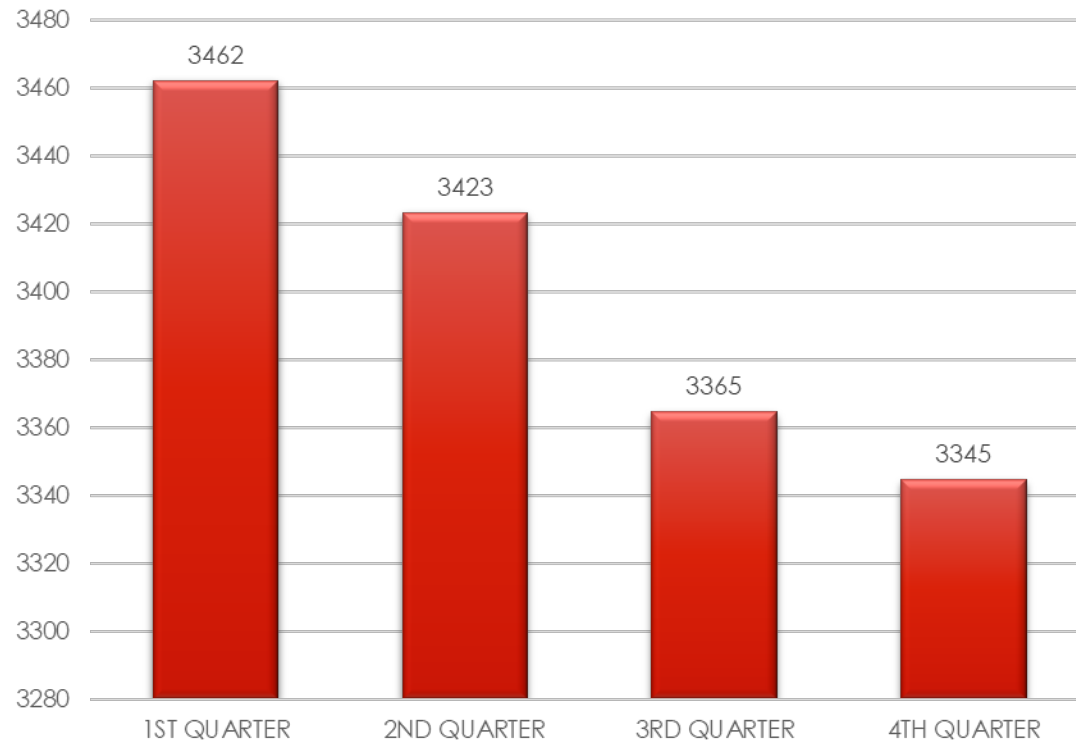
- Determination of Paternity & Changing the Child's Last Name
- Establishment, Enforcement and Modifying a Child Support Order
- Termination of a Child Support
- Collections and Disbursements of Child Support Payments
- Referrals to other programs and services to address issues or concerns that may arise such as employment and child care.

CHILD SUPPORT



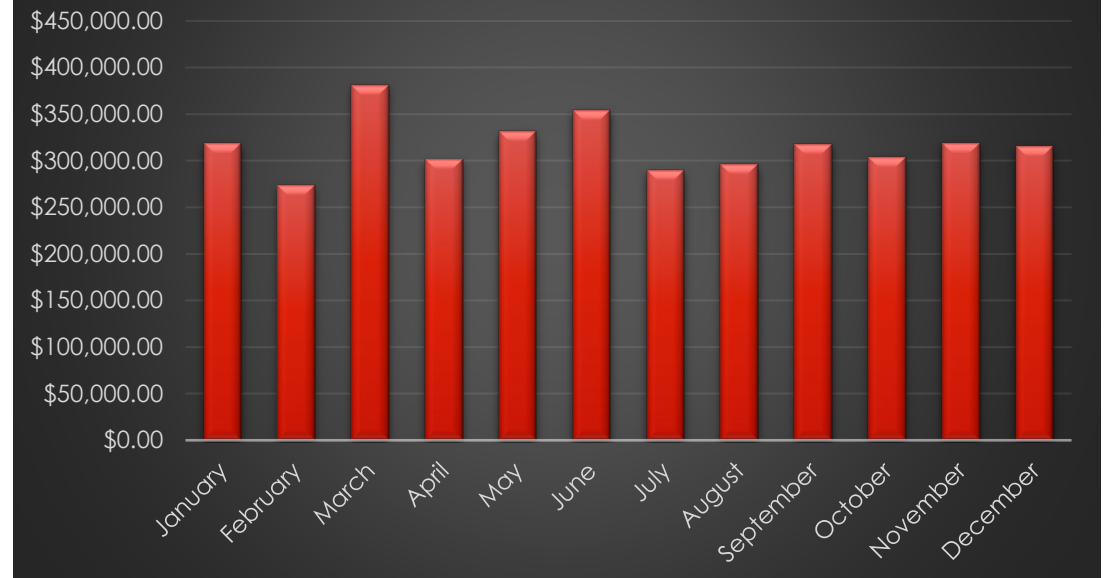
2023 Overall Monthly Caseload
Average was **3399**

Quarterly Average Number of Cases



Total Collected and Disbursed
Overall Total Collected in 2023 = **\$3,801,450.75**
Monthly Average = **\$316,787.56**

Monthly Collections Disbursed To Families



CHILD SUPPORT



State of Ohio Goals for:

Paternity Establishment - 90%

Support Establishment - 90%

Current Support Collections - 70%

Coshocton County Results:

Paternity Establishment: 99.72%

There were 1767 children born out of wedlock in 2023, Coshocton County Established paternity on 1762 of those cases, or 99.72%, well above the state average.

Support Establishment: 96.41%

This figure is determined by how many open cases that our CSEA has that has at least one child support order being established.

Current Support Collections: 71.81%

Percentage is figured by how much current support is actually owed, compared to what is actually collected. This does NOT include any arrearage payments that are made

All of these statistics are measured on a Federal Fiscal year. For 2023 this time frame would be Oct. 2022 – Sept. of 2023



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- Summary of overall client visits in 2023.

	2023 Totals	Monthly Average
<u>Total Visits</u>	<u>2,241</u>	<u>187</u>
Total Client	778	65
New Clients	277	23
Returning Clients	501	42
Veteran Clients	33	3

Business Outreach = **98** businesses served in 2023.

OMJ coordinated 2 Career Fairs in 2023 with 72 businesses participating reaching almost 400 job seekers!



- Types of Services Provided

Description	CFIS	WCMS	Total
Check-in Services			
Applications Workshop	24	0	24
Appointment: CCMEP: Penny	31	0	31
Appointment: Food Stamp/Cash Assistance, Kerstan	195	0	195
Appointment: RESEA, Lisa	79	0	79
Appointment: Vet Rep	16	0	16
Appointment: WIOA: Ed	115	0	115
Attended Job Fair	127	0	127
Cover Letter Workshop	19	0	19
Financial Literacy Workshop	10	0	10
HOPE	6	0	6
Interview Workshop	16	0	16
Job and Career Search	82	0	82
Job Search	268	0	268
OhioMeansJobs.com Workshop	39	0	39
Rapid Response Services	0	1	1
Rapid Response Survey	0	1	1
Recruitment And Other Business Services	119	0	119
Resource Room Services	666	0	666
Resume Workshop	34	0	34
Supportive Services Information	19	0	19
Unemployment Assistance	171	0	171
WIOA Orientation	17	0	17
Total:	2,053	2	2,055



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- Workforce Investment Opportunity Act (WIOA) Dollars invested in the community

Program	Amount Invested
Dislocated Worker	\$30,108.45
WIOA Adult	\$180,234.54
WIOA Adult Under Dislocated Worker	\$61,266.73
WIOA ADULT TOTAL	\$271,609.72

- CCMEP and Youth Dollars Invested in the Community for 2023

Program	Amount Invested
CCMEP TANF Youth	\$14,258.54
CCMEP WIOA Youth	\$41,981.92
CCMEP YOUTH TOTAL	\$56,240.46

**GRAND TOTAL INVESTED IN OUR YOUTH AND ADULTS FOR TRAINING
AND UPSKILLING = \$327,850.18**



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A major highlight for our Ohio Means Jobs – Coshocton County Division in 2023 was being recognized as the **Gold Recipient of the 2023 Vets O.N.E Incentive** due to the services provided to our local military veterans.

This award resulted in the Blue Star Mothers of Coshocton receiving a donation of more than \$68,000! This donation will allow the Blue Star Mothers to continue the great work they do to serve our military veterans and their families!



OVERALL FINANCIAL IMPACT ON OUR COMMUNITY

Coshocton County JFS has a major financial impact on our community in a variety of ways.

Ways that we invest in our community include, but are not limited to:

- Contracts with local entities for a variety of programs and services.
- Disbursements to families through Child Support
- OWF, SNAP and Medicaid payments

Total Invested contracts from Title XX and TANF	\$586,820.72
Child Support IV-D Contract Total	\$144,687.29
Total Invested with CCCTA	\$521,230.20
PRC Funds Spent	\$32,632.51
Child Care Funds Spent	\$571,607.00
WIOA Adult and Dislocated Worker Dollars Invested	\$271,609.72
CCMEP and YOUTH Dollars invested	\$56,240.46
Foster Home Payroll	\$1,754,074.74
Total Invested Through Contracts and Services	\$3,938,902.64
CSEA Funds Distributed to Families	\$3,801,450.75
County Specific OWF Estimated Total	\$836,581.00
County Specific SNAP Estimated Total	\$12,988,364.00
Medicaid Spent on Coshocton County Recipients	\$91,970,072.00
GRAND TOTAL	\$113,535,370.39